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Warranty Policy

This document sets forth the warranty policy of Sav-Lite™ or its authorized dealer from which you ('Purchaser') purchased your LED luminaries. This policy is applicable only to Sav-Lite™ branded products purchased within the United States of America from authorized Sav-Lite™ dealers.

Subject to the provisions as set forth hereunder, Purchaser receives the warranty for the applicable period, as described below:

Product Name	Limited Warranty
2 Foot Clear LED Tube	5-year
2 Foot Frost LED Tube	5-year
4 Foot Clear LED Tube	5-year
4 Foot Frost LED Tube	5-year
2 X 4 Fixture without Tubes	5-year
2 X 4 Fixture with Two 4 Foot Clear LED Tubes	5-year
2 X 4 Fixture with Two 4 Foot Frost LED Tubes	5-year
2 X 2 Fixture without Tubes	5-year
2 X 2 Fixture with Two 2 Foot Clear LED Tubes	5-year
2 X 2 Fixture with Two 2 Foot Frost LED Tubes	5-year
Flood Lights	3-year
Warehouse Lights	3-year

- This warranty policy is subject to the provisions as set forth herein:
- The warranty period starts on the date of purchase.
- The Products have been properly installed and operated in accordance with the manufacturer's instructions.
- Adequate records of operating history are kept and available for inspection by Sav-Lite™ representatives.
- The Products have been purchased directly from Sav-Lite™ or its authorized dealers.
- Proof of purchase for the Products is available for inspection by Sav-Lite™.
- All products must be returned using a nationally recognized courier (i.e. FedEx, UPS or DHL) having the ability to track packages. Sav-Lite™ shall not be responsible for lost packages.
- In order to obtain a replacement, please return the product, invoice or receipt and UPC with your name, address and phone number to:
Sav-Lite USA LLC
401 Commerce Drive, Suite 203
Fort Washington PA 19034
- If Sav-Lite™ determines the Product is defective, Sav-Lite™ will elect, in its sole discretion, to refund you the purchase price of the Product, repair the Product or replace the Product.

- This limited warranty will not apply to loss or damage to the Product caused by: negligence; abuse; misuse; mishandling; improper installation, storage or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the Product; alteration; accident; failure to follow installation, operating, maintenance or environmental instructions prescribed by Sav-Lite™ or applicable electrical codes; or improper service of the Product performed by someone other than Sav-Lite™ or its authorized service provider.
- This limited warranty excludes field labor and service charges related to the repair or replacement of the Product.
- This limited warranty is void if the product is not used for the purpose for which it is designed.
- Sav-Lite™ reserves the right to utilize new, reconditioned, refurbished, repaired or remanufactured products or parts in the warranty repair or replacement process. Such products and parts will be comparable in function and performance to an original product or part, as determined by Sav-Lite™ in its sole discretion, and warranted for the remainder of the original warranty period.
- The warranty and remedies contained in the terms of the limited warranty are the only warranties given by Sav-Lite™ with respect to the Products.
- **THE REMEDIES PROVIDED IN THE ABOVE EXPRESS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO PURCHASER. NO OTHER EXPRESS WARRANTIES ARE MADE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, ARE LIMITED IN DURATION AS SET FORTH ABOVE. IN NO EVENT SHALL Sav-Lite™ BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Refund Policy

Savlite LED Lighting certain of our quality and will issue a refund, replacement or credit if you are not satisfied with your purchase and notify us within 14 days of receipt of product. A Restocking Charge of up to 25% will apply to returned orders. Refunds will be made by original method of payment. All returns must arrive in its original packaging and all freight charges for the return of goods are to be paid by the customer. *There are exceptions to our Return Policy including, but not limited to, Special Order products, orders outside the continental U.S., and shipments delivered via common carrier. Please call 1-855-LEDLIFE (533-5433) to obtain a Returned Material Authorization (RMA) before returning any product. Savlite LED Lighting may at any time limit the number of delivery attempts based on unfavorable delivery history resulting from, but not limited to, damage, loss, or theft.